

U.S. CONSUMER PRODUCT SAFETY COMMISSION WASHINGTON, DC 20207

OFFICE OF COMPLIANCE AND ENFORCEMENT

DIVISION OF CORRECTIVE ACTIONS Tel: 301-504-0608 FAX: 301-504-0359

DATE: 2	_/ 2974 pages transmitted) + cover
TO:	Steven Mei	
TITLE:	PITY bor	Sea Quest
OFFICE:	Gibson Dunn	Crutcher
FAX #: _	213-229-7	1520
FROM:	J. DE MARCE	2
REMARKS:	CALL W/ G	Justin!
Su	nd Final -	·

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FUR IMMEDIATE RELEASE
For More Information Contact Sea Quest, Inc. 2151 Las Palmas Drive Carlshad, CA 92009 (619) 438-1101 Attn. Robbert Bruins Product Recall Product Recall
with wet will min Product Recall With which will propries !
Sca Quest. Inc., Carlsbad, CA, has announced the voluntary recall of all Spectrum Regulators. Wade & distributed from
A potentially hazardous problem may exist with the high pressure seat in the first stage that may result in an uncontrolled free flow of air. If this occurs during a dive, use of the product could be hazardous. Consumers are warned not to dive with Sea Quest's Spectrum Regulator. Failure to heed this warning may result in serious injury or death.
Consumers are requested to return their regulators to their nearest Sea Quest Authorized Dealer for a free inspection and, as necessary, rework. Consumers requesting additional information should contact Sea Quest at 1-800-854-7066.
LANGER BOLD.
Seafuert is sware of # or No wiedents of mynn to date.

FOR INSTRUCTOR

FOR IMMEDIATE RELEASE

For More Information Contact
Sea Quest, Inc.
2151 Las Palmas Drive
Carlsbad, CA 92009
(619) 438-1101
Attn. Robbert Bruins

Urgent Safety Notice Product Recall

Sea Quest, Inc., Carlsbad, CA, has announced the voluntary recall of all Spectrum Regulators.

A potentially hazardous problem may exist with the high pressure seat in the first stage that may result in an uncontrolled free flow of air. If this occurs during a dive, use of the product could be hazardous.

Consumers are warned not to dive with Sea Quest's Spectrum Regulator. Faiture to heed this warning may result in serious injury or death.

Instructors who come in contact with users of the Spectrum regulator are asked to advise them of this recall action.

Consumers are requested to return their regulators to their nearest Sea Quest Authorized Dealer for a free inspection and, as necessary, rework.

Consumers requesting additional information should contact Sca Quest at 1-800-854-7066.

Asian Diver
19 Tanglin Road #05-17
Tanglin Shopping Center
Tanglin 9.0. Box 0335
Singapore 9134

Dive Industry News
Actn: Warketing
1251 Fast Dyer Road \$100
Santa Ana, CA. \$2705

Divar Magazinc D.O. Rox 984 Point Roberts, WA. 98281-0984

Diving and Snorkeling 66 West Gilbert Street Shrewsbury, WJ 07702

Scube Diving Magazine 1862 West Hewthorne Street Palbrook, CA 92028

Sea Frontiers
UM Khight Canter
400 Se 2nd Avenue 4th Floor
Miami, FL 33131-2116

Sport Diver
Vince Rhoades
339 West Canton Avenue
Winter Park, FL 32789

California Diving News Acca: Dale Sheckler P.O. Box 11231 Torrance, CA. 90510

Dive Report Watersport Publishing P.O. Box 83727 See Diego, Ch 92138

Diving 92 U/M USA P.G. Box 705 Bloomsburg, PA 17815

Pish Syc View Scube Megazine 1395 SE 9th Avenue 84 Eislach, PL 13010-5999

Scube Schools International

2619 Canton Court

Fort Collins, CO 80526-4498

Skin Diver Magazine Actn: Janec Morrissey \$436 Sunset Blvd. Los Angeles, CA. 50069

Undersea Journal
1251 Sest Dyer 2044 \$186
Santa Ass. CA 92705

Discover Diving
Attn: Newsbriefs
P.O. Box 83727
San Diego, CA. 92118

Dive Training Magazine
1200 South Pederal Sey. \$301
Boynton Beach, \$6 33435

Diving World 7628 Densears Avenue Van Muys, CA. 91406

Florids Scuba Beve 1324 Placid Place Jacksonville, FL. 12205 Accn: Borkley Parray

Scuba Times.
Accn: Fred Garth
14110 Perdido Eey Dirve
\$16
Pensacole, FL. 32507

Sources Journal - Editor P.O. Sex 14650 Moncaclair, Ch. 51763

> Underwater USA Acca: Patrice Berry 11 Bark Cherry Sittleton, CO 18127

Send We A TI

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GIBSON, DUNN & CRUTCHER

333 South Grand Avenue

Los Angeles, California 90071-3197

RUSH

7356

TELEPHONE: (213) 229-7000

FACSIMILE: (213) 229-7520

(213) 229-7268

FACSIMILE TRANSMISSION INFORMATION

1. 1. 19 H.

TO: Mr./Ms.: Mr. James De Marco

Company:

Consumer Product Safety Commission

City, State:

Washington, D.C.

Facsimile No.:

301/504-9956 035 9

Main Telephone:

301/504-0608, xt. 1353

FROM:

Steven Meiers

Room 4815

Extension 7356

7

TOTAL NUMBER OF PAGES, INCLUDING COVER LETTER:

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Steve Meiers Jach Jos on Mighty

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SENDER

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LOS ANGELES, CALIFORNIA 90067-3028

ORANGE COUNTY

4 PARK BLAZA
IRVINE, CALIFORNIA 92714-8557

SACRAMENTO 400 CAPITOL MALL SACRAMENTO, CALIFORNIA DEBIA-4407

SAN DIEGO 750 B STREET SAN DIEGO, CALIPONNIA BZIGI-4805

SAN FRANCISCO
DNE MONTGOMERY STREET, TELESIS TOWER
SAN FRANCISCO, CALIFORNIA 94104-4505

DALLAS 17 7 MAIR STREET DALLAS, TEXAS 75201-7390

DENVER
IBGI CALIFORNIA STREET
DENVER COLORADO 80202-2624

<u>SEATTLE</u> SURSIA ERINT ERF SEATTLE WASHINGTON BRIDA-7009

WRITER 5 DIRECT DIAL NUMBER

(213) 229-7356

GIBSON, DUNN & CRUTCHER

333 SOUTH GRAND AVENUE

LOS ANGELES, CALIFORNIA 90071-3197

(213) 229-7000 TELEX: 674930 GIBTRASK LSA FACBIMILE: (213) 228-7520

July 14, 1994

JAS, A. GIBSON, 1852-1923 W. E. DUNN, 1861-1925 ALBERT COUTCHER, 1860-1931

NEW YORK 200 PARK AVENUE NEW YORK, NEW YORK 10168-0193 WASHINGTON

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BRUSSELS
AVENUS LOUISE 66
B-1050 BRUSSELS, BELGIUM

PARIS
124 AVENUE DATMOND POINCARÉ
75114 PARIS, FRANCE

LONDON 30/35 PALL MALL LONDON SWIT SLP

B CONNAUGHT PLACE MONG RONG

TORANOMON 3-CHOME ANNEX BLDG. 3-7-12 TORANOMON, MINATO EU TORYO IOS, JAPAN

AFFILIATED SAUDI ARABIA OFFICE

JARIR PLAZA, OLAYA STREET
P.O. BOX 15870

PIYACH HASA, SAUDI ARABIA

OUR FILE NUMBER

MM

By fax

Mr. James De Marco Consumer Product Safety Commission Washington, D.C. 20207

Re: Sea Quest, Inc. RP 940151

Dear Mr. De Marco:

On behalf of Sea Quest, Inc., enclosed are drafts of the following:

- (1) Letter to customers who the records of sea Quest indicate purchased a Spectrum Regulator;
- (2) Point of sale poster;
- (3) Letter to dealers which were shipped at least one Spectrum Regulator; and
- (4) Letter to all other Sea Quest dealers.

If you have any comments on these documents, or believe they are acceptable as drafted, please call me as soon as possible. If feasible, Sea Quest hopes to get the recall documents into the mail on Friday, July 15, 1994.

GIBSON, DUNN & CRUTCHER

Mr. James De Marco July 14, 1994 Page 2

It is anticipated that there will be an advertisement modeled on the enclosed point of sale poster. That document has not yet been prepared.

Very truly yours,

SAM/jmc Enclosures

cc: Mr. Bill Oliver Ms. Rachel Simonoff

LC941950.08Z



See Guest, Inc. 2151 Las Palmas Drive Cerisbed, Celifornia \$2008-1525 USA

619/436-1101 FAX: 619/438-5142

IMPORTANT SAFETY NOTICE SEA QUEST SPECTRUM REGULATOR RECALL

July , 1994

Dear Spectrum Regulator Owner:

We have identified you as an owner of a Sea Quest Spectrum regulator.

A potentially hazardous problem may exist with the high pressure seats in the first stage of these regulators that may result in an uncontrolled free-flow of air. If this occurs during a dive, use of the regulator could be hazardous. Please do not dive with this regulator. Failure to heed this warning may result in serious injury or death.

In the interest of its customers, Sea Quest has initiated a voluntary recall of Spectrum Regulators. The recall is being conducted in cooperation with the United States Consumer Product Safety Commission.

All Spectrum regulators have a serial number stamped into the brass body of the first stage. If your regulator has a serial number beginning with AE, AF, AG, AK, AL or BB, please return it to where it was purchased or to your nearest authorized Sea Quest dealer for a free inspection or repair.

Any authorized Sea Quest dealer should be able to quickly provide service in connection with this recall, however, if you need further information, please call 1-800-854-7066.

We thank you for your cooperation in this matter and apologize for any inconvenience this may have caused.

Sincerely,

IMPORTANT SAFETY NOTICE

Sea Quest Spectrum Regulator Recall

Sea Quest is conducting a voluntary recall of all Spectrum Regulators.

A potentially hazardous problem may exist with the high pressure seat in the first stage that may result in an uncontrolled free flow of air. If this occurs during a dive, use of the product could be hazardous.

DO NOT DIVE WITH THIS REGULATOR

Failure to heed the warning may result in serious injury or death.

If you possess a Sea Quest Spectrum Regulator, please return it to the nearest Authorized Sea Quest Dealer for a free rework.

For further information call 1-800-854-7066



Bea Guest, Inc. 2167 Las Palmas Drive Carlsbad, Callfornis 92008-1525 USA

618438-1101 FAX: 619438-3142

IMPORTANT SAFETY NOTICE PRODUCT RECALL

July ??, 1994

Dear Sea Quest Dealer:

Sea Quest is conducting a recall of model 3-70100 Spectrum regulators. This recall was voluntarily initiated by Sea Quest in the interest of consumers and is being conducted in cooperation with the United States Consumer Product Safety Commission.

Spectrum regulators that were manufactured between April 1993 and May 1994 may contain first stage high pressure seats that have been exposed during assembly to solvents found in a thread locking compound known as Loctite. These solvents may have a weakening effect on the rubber seal material of the high pressure seat which, under certain circumstances, could cause the regulator to deliver an uncontrolled rapid flow of air.

IF THIS WERE TO OCCUR DURING A DIVE, THERE WOULD BE A RISK TO THE DIVER OF SERIOUS INJURY OR DEATH.

The corrective action to remedy this condition is to replace the high pressure seats in affected regulators. This recall does not apply to regulators other than the Spectrum model.

Our records indicate you were shipped at least one Spectrum regulator: Your immediate help and cooperation is necessary. Please do the following:

- Promptly display the enclosed point of purchase notice to advise visitors to your store of this recall.
- Check your sales records and promptly notify your customers who have purchased Spectrum regulators from you to not dive with the regulator until it has been inspected and reworked as necessary. If you prefer to have Sea Quest notify these customers and you have either their address or phone number, please immediately provide it to Sea Quest and we will make the notification.
- Immediately stop selling all Spectrum regulators subject to the recall until they are reworked. Information regarding the identification of these regulators appears in the enclosed Technical Bulletin.
- Make available your services to perform a simple rework to regulators in your inventory and to regulators returned to you by consumers. Sea Quest will provide the materials needed to perform this simple procedure free of charge, and upon receiving return of the Field Rework Report, will issue you a credit for the labor required at \$6.00 per regulator. If you are not qualified or prefer to return regulators to Sea Quest for this procedure, please contact Sea Quest at 1-800-854-7066 for further information.

We appreciate your support in making this recall successful and sincerely apologize for any inconvenience it may have caused.

Sincerely,



IMPORTANT SAFETY NOTICE

Sea Quest Spectrum Regulator Recall

Sea Quest is conducting a voluntary recall of all Spectrum Regulators.

A potentially hazardous problem may exist with the high pressure seat in the first stage that may result in an uncontrolled free flow of air. If this occurs during a dive, use of the product could be hazardous.

DO NOT DIVE WITH THIS REGULATOR

Failure to heed the warning may result in serious injury or death.

If you possess a Sea Quest Spectrum Regulator, please return it to the nearest Authorized Sea Quest Dealer for a free rework.

> For further information call 1-800-854-7066

GIBSON, DUNN & CRUTCHER

Mr. James De Marco July 18, 1994 Page 2

If you have any comments on the press releases, the form of advertisement or the other matters discussed in this letter or its attachments, or believe they are acceptable as is, please call me as soon as possible. My home number is (310) 472-6865. You should feel free to call me as early in the day as you are ready. Thank you.

Very truly yours,

Steven Meiers

SAM/jmc Attachments

cc: Mr. Bill Oliver

Ms. Rachel Simonoff

GIBSON, DUNN & CRUTCHER

LAWYERS 333 SOUTH GRAND AVENUE

LOS ANGELES, CALIFORNIA 90071-3197

(213) 229-7000

TELEX: 674930 GIBTRASK LSA FACSIMILE: (213) 229-7520

July 18, 1994

JAS. A. GIBSCH. 1852-1932 W. E. GUNN, 1861-1925 ALBERT CRUTCHER, 1860-1931

NEW TORK TOO PARK AVENUE NEW YORK, NEW YORK 10168-0193

WASHINGTON 1050 CONNECTICUT AVENUE, N.W. WASHINGTON, D.C. 20016-5306

BRUSSELS AVENUE LOUISE SE 8-1050 BRUSSELS, BELGIUM

PARIS 104 AVENUE RAYMOND POINCARÉ 75JIG PARIS, FRANCE

> LONDON 30/35 PALL MALL LONDON SWIT SLP

HONG KONG S CONNAUGHT PLACE

TOKTO

Toranomon 3-chomé arméx blug. 3-7-13 toranomon, minato-ku tokyo 103. Japan

AFFILIATED SAUDI ARABIA OFFICE Jarir Plaza, glaya Street P.G. Box 13573 Riyadh H454, 3augi Arabia

OUR FILE NUMBER

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4 PARK PLAZA IRVINE. CALIFORNIA 92714-6857 SACRAMENTO

430 CAPITOL MALL SACRAMENTO, CALIFORNIA 25814-4407

SENTURY CITY

2028 CENTURY PARK CAST

LOS ANGELES, CALIFORNIA 20067-3026

OBANGE COUNTY

SAN DIEGO 750 8 STREET SAN DIEGO, CALIFORNIA 22101-4605

SAN FRANCISCO ONE MONTGOMERY STREET, TELESIS TOWER SAN FRANCISCO, CALIFORNIA 24104-4505

> DALLAS 1717 MAIN STREET DALLAS, TEXAS 75201-7390

DENVER INCI CALIFORNIA STREET DENVER, COLORADO 80202-2694

SEATTLE SEATTLE, WASHINGTON 98104-7089

WRITER'S DIRECT DIAL NUMBER

(213) 229-7356

By fax

Mr. James De Marco Consumer Product Safety Commission Washington, D.C. 20207

> Re: Sea Ouest, Inc. RP 940151

-

Dear Mr. De Marco:

Sea Quest, Inc. has determined to issue a press release concerning the recall of Spectrum Regulators. Attached are two forms of press release and a list of the publications to which these press releases will be sent. The press release with a sentence asking instructors who come in contact with users of Spectrum Regulators to inform them of the recall will be sent to publications which service associations of sport diving instructors. These publications are indicated by a check mark on the attached list. The press release without that sentence will be sent to the other publications on that list.

Sea Quest has also determined that the form of advertisement announcing the recall will be the same as the point-of-sale poster. A draft of that point-of-sale poster was attached to my letter to you dated July 14, 1994. Sea Quest advertises only in Skin Diver Magazine. Sea Quest has made arrangements for the advertisement to be run in Skin Diver <u>Magazine</u> (September 1994 issue), <u>NAUI-Sources Journal</u> (September 1994 issue), Diver Training Magazine (September 1994 issue) and PADI-Underseas Journal (fourth quarter (October 1994) issue).

GIBSON, DUNN & CRUTCHER URGENT-PLEASE RUSH

333 South Grand Avenue

Los Angeles, California 90071-3197

TELEPHONE: (213) 229-7000

FACSIMILE: (213) 229-7520

(213) 229-7268

FACSIMILE TRANSMISSION INFORMATION				July 18, 1994		
TO: Mr./Ms.: Company: City, State: Facsimile No.:		Mr. James De Marco				
		Consumer Product Safety Commission Washington, D.C.				
			Main Telephone:	301/504-0608, ext. 1353		
FRON	M: Steven Meie	378	Room 4815	Extension	7356	
TOTA	L NUMBER OF PA	AGES, INCLUDING COVE	R LETTER:	É		
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SPECIAL INSTRUCTIONS/MESSAGE:



See Quest, Inc. 2151 Las Palmas Orine Carlsbad, California 92009-1525 USA

619/438-1101 FAX: 819/436-3142

IMPORTANT SAFETY NOTICE PRODUCT RECALL

July ??, 1994

Dear Sea Quest Dealer:

Sea Quest is conducting a recall of model 3-70100 Spectrum regulators. This recall was voluntarily initiated by Sea Quest in the interest of consumers and is being conducted in cooperation with the United States Consumer Product Safety Commission.

Spectrum regulators that were manufactured in France between April 1993 and May 1994 may contain first stage high pressure seats that have been exposed during assembly to solvents found in a thread locking compound known as Loctite. These solvents may have a weakening effect on the rubber seal material of the high pressure seat which, under certain circumstances, could cause the regulator to deliver an uncontrolled rapid flow of air.

IF THIS WERE TO OCCUR DURING A DIVE, THERE WOULD BE A RISK TO THE DIVER OF SERIOUS INJURY OR DEATH.

The corrective action to remedy this condition is to replace the high pressure seats in affected regulators.

This recall does not apply to regulators other than the Spectrum model.

Although our records indicate you were not shipped any Spectrum regulators, your immediate help and cooperation is necessary. Please do the following:

- Promptly display the enclosed point of purchase notice to advise visitors to your store of this recall.
- Promptly notify anyone who has a Spectrum regulator to not dive with the regulator until it has been inspected and reworked as necessary. The enclosed Technical Bulletin provides information to identify Spectrum regulators subject to recall. If you prefer to have Sea Quest notify these persons and you have either their address or phone number, please immediately provide it to Sea Quest and we will make the notification.
- Make available your services to perform a simple rework to regulators in your inventory and to regulators returned to you by consumers. Sea Quest will provide the materials needed to perform this simple procedure free of charge, and upon receiving return of the Field Rework Report, will issue you a credit for the labor required at \$6.00 per regulator. If you are not qualified or prefer to return regulators to Sea Quest for this procedure, please contact Sea Quest at 1-800-854-7066 for further information.

We appreciate your support in making this recall successful and sincerely apologize for any inconvenience it may have caused.

Sincerely,

SEA QUEST. INC



Saa Quest, Inc. 2151 Las Palmas Drive Carlsbad, California 92009-1525 USA

619/438-1101 FAX: 619/438-3142

IMPORTANT SAFETY NOTICE SEA QUEST SPECTRUM REGULATOR RECALL

July , 1994

Dear Spectrum Regulator Owner:

We have identified you as an owner of a Sea Quest Spectrum regulator.

A potentially hazardous problem may exist with the high pressure seats in the first stage of these regulators that may result in an uncontrolled free-flow of air. If this occurs during a dive, use of the regulator could be hazardous. Please do not dive with this regulator. Failure to heed this warning may result in serious injury or death.

In the interest of its customers, Sea Quest has initiated a voluntary recall of Spectrum Regulators. The recall is being conducted in cooperation with the United States Consumer. Product Safety Commission, and in iffectiveness will be married by the

All Spectrum regulators have a serial number stamped into the brass body of the first stage. If your regulator has a serial number beginning with AE, AF, AG, AK, AL or BB, please return it to where it was purchased or to your nearest authorized Sea Quest dealer for a free inspection or repair.

Any authorized Sea Quest dealer should be able to quickly provide service in connection with this recall, however, if you need further information, please call 1-800-854-7066.

We thank you for your cooperation in this matter and apologize for any inconvenience this may have caused.

Sincerely,



See Quest, Inc. 2151 Las Palmas Drive Carlsbad, California 92009-1525 USA

619/438-1101 FAX: 619/438-3142

IMPORTANT SAFETY NOTICE PRODUCT RECALL

July ??, 1994

Dear Sea Quest Dealer:

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- Promptly display the enclosed point of purchase notice to advise visitors to your store of this recall.
- Check your sales records and promptly notify your customers who have purchased Spectrum regulators from you to not dive with the regulator until it has been inspected and reworked as necessary. If you prefer to have Sea Quest notify these customers and you have either their address or phone number, please immediately provide it to Sea Quest and we will make the notification.
- Immediately stop selling all Spectrum regulators subject to the recall until they are reworked. Information regarding the identification of these regulators appears in the enclosed Technical Bulletin.
- Make available your services to perform a simple rework to regulators in your inventory and to regulators returned to you by consumers. Sca Quest will provide the materials needed to perform this simple procedure free of charge, and upon receiving return of the Field Rework Report, will issue you a credit for the labor required at \$6.00 per regulator. If you are not qualified or prefer to return regulators to Sea Quest for this procedure, please contact Sea Quest at 1-800-854-7066 for further information.

We appreciate your support in making this recall successful and sincerely apologize for any inconvenience it may have caused.

Sincerely,

GIBSON, DUNN & CRUTCHER

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333 South Grand Avenue

Los Angeles, California 90071-3197

RUSH

TELEPHONE: (213) 229-7000

FACSIMILE: (213) 229-7520

(213) 229-7268

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Consumer Product Safety Commission				
sion 7356				
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Fax Operator

SPECIAL INSTRUCTIONS/MESSAGE:

number (213) 229-7180.

SENTURY CITY 2020 SENTURY PARK EAST LOS ANGELES, CALIFORNIA 90087-3026

ORANGE COUNTY
A PARK PLAZA
IRVINE CALIFORNIA 22714-8857

SACRAMENTO
400 CAPITOL MALL
5ACRAMENTO, CALIFORNIA 95814-4407

SAN DIEGO 750 B STREET SAN DIEGO, CALIFORNIA 92(0)-4605

DAN FRANCISCO ONE MONTGOMERY STREET, TELESIS TOWER SAN FRANCISCO, CALIFORNIA BAID4-4505

> DALLAS 17:7 MAIN STREET DALLAS, TEXAS 25201-7390

DENVER
IBDI CALIFORNIA STREET
DENVER COLORADO 80202-2694

SCATTLE

200 THIRD AVENUE

SIEATTLE: WASHINGTON 98104-7089

WRITER'S DIRECT DIAL NUMBER

(213) 229-7356

GIBSON, DUNN & CRUTCHER

333 SOUTH GRAND AVENUE

LOS ANGELES, CALIFORNIA 90071-3197

(213) 229-7000 TELEX: 574930 GIBTRASK LSA FACSIMILE: (213) 229-7520

July 14, 1994

JAS, A. GIBSON, 1852-1922 W, E. DUNN, 1861-1925 ALBERT CRUTCHER, 1860-1931

NEW YORK 200 PARK AVENUE NEW YORK, NEW YORK 10166-0193

WASHINGTON 1050 CORRECTICUT AVERUE. N.W. WASHINGTON, D.C. 20056-5306

BRUSSELS AVENUE LOUISE 65 B-1050 BRUSSELS, BELGIUM PARIS

PARIS
104 AVENUE RAYHOND POINCARÉ
72116 PARIS, FRANCE
LONDON

20/35 PALL MALL
LONDON SWIY SLE
MONG HONG
COMMANDENT PLACE
MONG HONG

TORYO

TORANGMON 3-CHOME ANNEX BLOQ.
3-7-12 TORANGMON, MINATO-RU
TORYO 103. JAPAN

AFFILIATED SAUDI ARABIA OFFICE

JARIP PLAZA, OLAYA STREET
P.O. BOX 15870

RITAGM 11454, SAUDI ARABIA

OUR FILE NUMBER

MMM

By fax

Mr. James De Marco Consumer Product Safety Commission Washington, D.C. 20207

Re: Sea Quest, Inc. RP 940151

Dear Mr. De Marco:

On behalf of Sea Quest, Inc., enclosed are drafts of the following:

- (1) Letter to customers who the records of Sea Quest indicate purchased a Spectrum Regulator;
- (2) Point of sale poster;
- (3) Letter to dealers which were shipped at least one Spectrum Regulator; and
- (4) Letter to all other Sea Quest dealers.

If you have any comments on these documents, or believe they are acceptable as drafted, please call me as soon as possible. If feasible, Sea Quest hopes to get the recall documents into the mail on Friday, July 15, 1994.

GIBSON, DUNN & CRUTCHER

Mr. James De Marco July 14, 1994 Page 2

It is anticipated that there will be an advertisement modeled on the enclosed point of sale poster. That document has not yet been prepared.

Very truly yours,

Teven Majore

SAM/jmc Enclosures

cc: Mr. Bill Oliver

Ms. Rachel Simonoff

LC941950.082



U.S. CONSUMER PRODUCT SAFETY COMMISSION WASHINGTON, DC 20207

OFFICE OF COMPLIANCE AND ENFORCEMENT	DIVISION OF CORRECTIVE ACTIONS Tel: 301-504-0608 FAX: 301-504-0359
DATE: // S PAGES TO:	RANSMITTED + cover
OFFICE:	(Sea Quest)
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FROM: J. DeVLA	nco
REMARKS: FAX 3	01-504-0359

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Certified Mail/Telecopy

Steve Meiers, Attorney Gibson, Dunn & Crutcher 333 So. Grand Ave. Los Angeles, CA 92009

Re:

CPSC RP940151 SeaQuest, Inc.

"Spectrum" SCUBA Diving Regulator

Dear Mr. Meiers:

Thank you for your telephone report of July 7, 1994 under section 15(b) of the Consumer Product Safety Act, as amended (CPSA), 15 U.S.C. § 2064(b). In your report, you indicated that SeaQuest "Spectrum" SCUBA diving regulators may have poppets in the HP (High Pressure) seats of the 1st stage of the regulator which could degradate seriously enough to cause a leakage or free-flow of air to the diver; in the worst scenario a novice diver could drown.

Enclosed for your information are the Consumer Product Safety Act and the Commission's regulation entitled, "Substantial Product Hazard Reports," 16 C.F.R. Part 1115. These documents explain the Commission's authority and policy with regard to products which may present substantial product hazards and also explain the firm's rights and obligations under the Act.

One of the responsibilities of the Compliance staff is to determine preliminarily whether a defect is present in a product and, if so, whether that defect rises to the level of a substantial product hazard as defined by section 15(a) of the Consumer Product Safety Act (CPSA), 15 U.S.C. § 2064(a).

Information Requested

For the staff to assess accurately the potential hazard associated with the firm's product, if any, it requires certain information from the manufacturer or importer of this product. Please provide the "Full Report" information specified by 16 C.F.R. § 1115.13(d) (1-14) on pages 35,001-02 of the enclosed

Federal Register notice. In your response, please reference each question number (1-14).

In addition to providing the information requested in 16 C.F.R. §1115.13(d) (1-14), paragraph 15 of the "Full Report" requests any additional information needed by the staff. In accordance with paragraph 15 (see page 35,002), please also provide the following additional information:

- 15a. Copies of all test reports, analyses, and evaluations, including premarket tests and reports of tests and any analyses related to the reported problem. Include the date and place such tests and analyses were conducted by or on behalf of the firm and the identity of the persons involved in the testing and analyses.
- 15b. Copies of all engineering drawings, engineering change notices and material specifications relevant to the identified problem.
- 15c. The identity of the person(s) who identified the potential problem, the date he/she identified the problem, any persons they notified, and the date of notification.
- 15d. Concerning the information specified by 16 C.F.R. §1115.13(d)(6), please include a copy of all safety related consumer or dealer complaints, warranty claims, reports of injury, and copies of all documents related to such complaints, claims and injuries. Please include, copies of all court complaints and related documents filed in or associated with lawsuits involving the product and a description of the resolution of those lawsuits, if any.
- 15e. Provide two samples of the product, including retail packaging and instructions for assembly and use. Also provide a sample of the "fix", if such has been made, with instructions to be given to consumers. If there is a cost associated with these samples, notify us prior to sending the samples. If it is easier to send drawings and the two types of HP seat poppets, that will be sufficient.
- 15f. A copy of the firm's catalog depicting the product.

If the consumer complaints and the other documents requested in Paragraph 15d above are unavailable, please indicate the reason for such unavailability, and provide a summary of the requested items containing the name, address and telephone number of the claimant, or the name address and telephone number of the plaintiff's attorney.

Staff Assessment

After receiving the firm's response, the Commission's Compliance staff will make a preliminary determination as to whether it believes the product presents a substantial product hazard. See 16 C.F.R. § 1115.12(a). Therefore, it is of primary importance that the firm now provide all of the requested information so that the staff can make an accurate assessment of the potential safety hazard associated with the product.

Information Disclosure

The Commission often receives requests for information provided by firms under section 15(b) of the CPSA. Section 6(b)(5) of the CPSA, 15 U.S.C. § 2055(b)(5), prohibits the release of such information unless a remedial action plan has been accepted in writing, a complaint has been issued or a firm consents to such release. (See section 6(b) of the CPSA, as amended (enclosed)).

In addition to the above, if the firm submits any information that it considers to be a trade secret, or confidential commercial or financial information, it must mark it "confidential" in accordance with section 6(a)(3) of the CPSA, as amended, 15 U.S.C. § 2055(a)(3) and 16 C.F.R. § 1015.18. The Commission is prohibited from disclosing to the public information that is in fact trade secret or proprietary commercial or financial data. If the firm does not request confidential treatment at the time of its submission or within ten days thereafter, the staff will assume that it does not consider information in the submission to be a trade secret or otherwise exempt from disclosure under section 6(a) of the CPSA and the Freedom of Information Act, 5 U.S.C. § 552(b)(4).

Continuing Obligation

Please note that the firm has a continuing obligation to supplement or correct its "Full Report" as new or different information becomes known. For instance, if after filing the "Full Report" the firm receives or learns of information concerning other incidents or injuries, or information that affects the scope, prevalence or seriousness of the defect or hazard, it must report that information to this Division immediately.

The Division of Corrective Actions requests that the firm provide a response within 10 working days of your receipt of this letter. Please reference the CPSC file number in your response. If you seek assistance or if you have any questions, you may contact James A. DeMarco, Compliance Officer, Division of Corrective Actions, U.S. Consumer Product Safety Commission, 4330 East West Highway, Room 613, Washington, D.C. 20207-0001,

telephone: (301) 504-0608 x 1353. Thank you for your cooperation in reporting under section 15 of the Consumer Product Safety Act.

Sincerely,

Marc J. Schoem
Director
Division of Corrective Actions

Enclosures

Compilation of CPSC Statutes Substantial Product Hazard Regulations FOIA Regulations Information Disclosure Sheet Recall Handbook

CC: Consumer Product Safety Commission
Western Regional Center
600 Harrison Street
Room 245
San Francisco, CA 94107-1370

Bill Oliver, VP Sales SeaQuest, Inc. 2151 Las Palmas Drive Carlsbad, CA 92009

FILE

FOR OFFICIAL USE ONLY

DRAFT

Certified Mail/Telecopy

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